



Barberton City Schools

... Working to be the school district of choice in this region

April 28, 2010

To Whom it May Concern:

This letter is provided as a reference to the service that Barberton City Schools has received from Ohio Employee Health Partnership. During 2005 open enrollment the OEHP representative, Janet Andrus, presented a plan which included a promise to raise the level of commitment that is expected from an MCO. Janet, and the entire team assigned to our account, has made good on that promise.

Scheduling quarterly meetings and providing a dedicated team from OEHP has made a positive impact on the communication needed to work through our claims. Each meeting is attended by Barberton City Schools' personnel, The Bureau of Workers' Compensation representatives, our TPA (Third Party Administrative Team), and our MCO (Managed Care Organization) team.

These meetings have led to a greater understanding of our claims and how to manage them more effectively to reduce the cost to the school system. Not only have we saved money, but we have made our school system a safer place to work.

The commitment from OEHP does not end at the meetings. The relationships that develop from these meetings continue through phone calls, emails, and faxes to confirm, appeal, and discuss various claims. We can pick up the phone at any time and reach any of our representatives for consultation or answers to questions. If no one is available, we are referred immediately to another representative to handle our questions or concerns.

Additionally our OEHP team has attended staff development meetings at Barberton High School to introduce themselves to our district staff and to field any questions that the employee may have on current or past claims. This is yet another communication tool that has created positive results for everyone involved.

Please feel free to contact our Maintenance Supervisor, Mark Brown, or our Director of Personnel, Jason Ondrus for additional information or recommendations concerning Ohio Employee Health Partnership.

Sincerely,

Paula J. Cramer
Purchasing/Personnel Coordinator
Barberton City Schools

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cc: Mr. Jason Ondrus, Director of Personnel
Mr. Mark Brown, Maintenance Supervisor

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UL Light Middle School
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Johnson Elementary
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Memorial Elementary
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Portage Elementary
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Santrock Elementary
88 19th Street NW
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Woodford Elementary
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